

Membership Schemes

Medical Claims & Interest Withdrawals

You can use this form to make a medical claim from your Medical Account and/or a cash withdrawal from your Interest Account. Please refer to the guidance notes overleaf when making a medical claim. If you would like any help completing this form you can contact us on 0161 214 4560. Once your form is complete, simply return it using our freepost address: FREEPOST UNITY MUTUAL (Please note, this is the full address).

1. Members details

First name:

Middle name(s):

Surname:

Member ID:

Date of birth:

Address: Postcode:

Telephone: Email:

2. Medical Account claim (only complete this section if you wish to make a medical claim)

Number of receipts enclosed: Total cost of treatment(s) £:

Nature of claim:

We will pay up to 100% of the claim amount, if there are enough available funds in your Medical Account provided a minimum balance of £10 remains. If there is not enough credit, but you have funds in your Interest Account then we can pay the balance of the claim from your Interest Account. Please indicate below how you wish to claim:

- Please select one: 100% of claim (using Interest Account funds if necessary)
 Up to 100% of claim (from Medical Account only)
 A specific amount (up to 100% of the claim) Please specify £

3. Interest Account withdrawal (only complete this section if you wish to make a cash withdrawal)

Withdrawal amount £:

A minimum balance of £10 must remain in your Interest Account.

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4. Bank details for payment

Name(s) of Account Holder(s)

Sort code: Account number:

5. Sign & date

confirm I wish to make a claim from my Medical Account and/or a withdrawal from my Interest Account

Sign here: Date dd/mm/yy:

1. When making a medical claim you must provide us with a receipt which shows your name, address, practitioner details, payment amount and date of treatment.
2. We recommend that the claim be submitted within 6 months of the date of the receipt. Any receipts older than this may be harder to validate with practitioners and could result in the claim being rejected. We will consider all claims up to 12 months old.
3. You can claim from your Medical Account for the following treatments/expenses:
 - Dental treatment
 - Medical treatment/consultations
 - Optical and ophthalmic treatment
 - Chiropody treatment
 - Payment towards the cost of convalescent home treatment (subject to approval).
4. We will pay up to 100% of the value of the claim, providing you have enough credit in your Medical Account. Where there is not enough credit in your Medical Account but you have enough credit in your Interest Account to pay for the remainder or part-of, you can claim from your Interest Account to cover the remainder or part-of.
5. If you wish to make a claim from your Medical Account to cover treatment for which you have not yet paid for it may be possible for us, in certain circumstances, to pay directly to the treatment provider. You will need to contact us first for your claim to be considered.

Once your form is complete, simply return it using our freepost address: FREEPOST UNITY MUTUAL (Please note, this is the full address). For medical claims please enclose any receipt(s).

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